

Figure 1

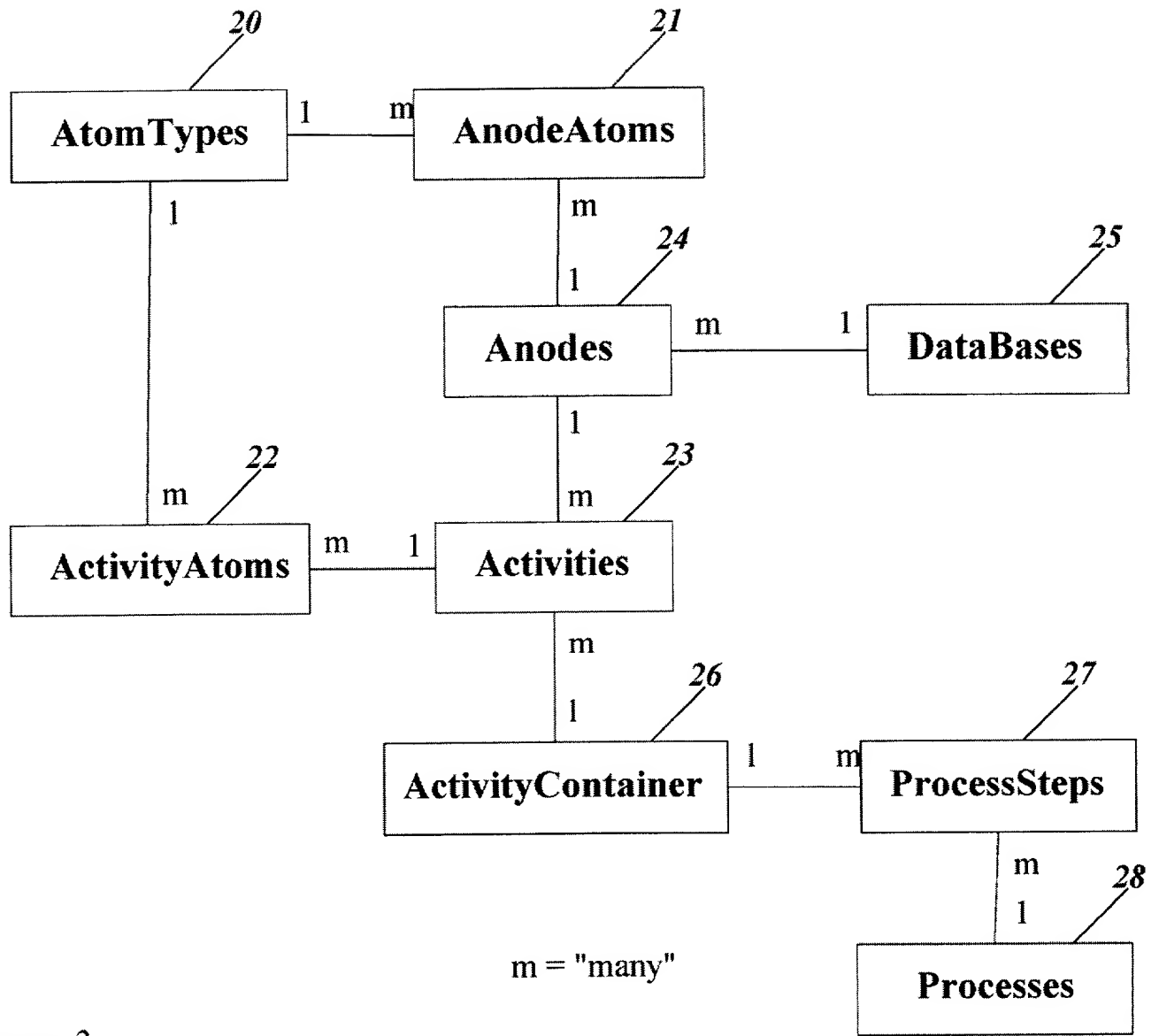


Figure 3

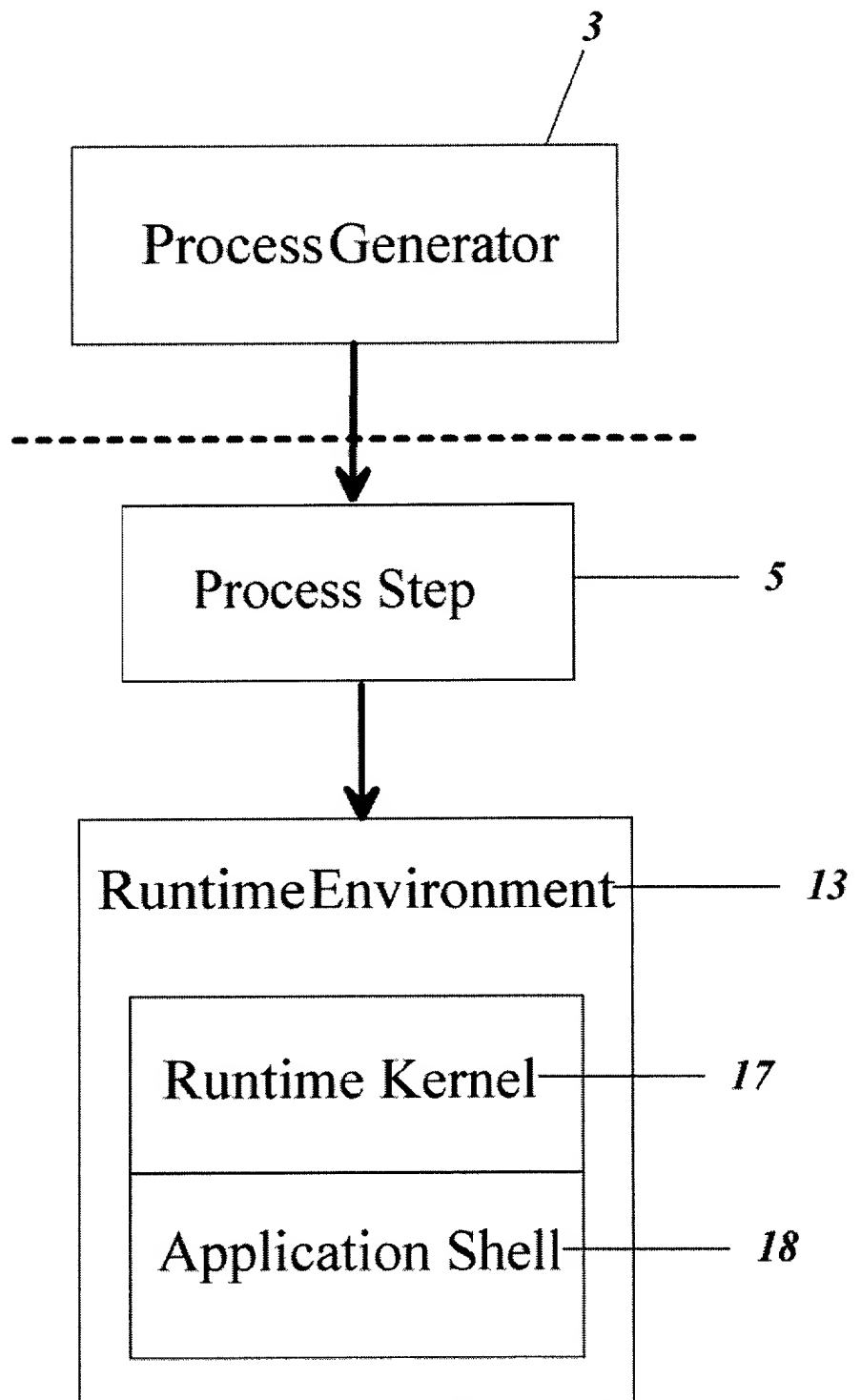


Figure 4

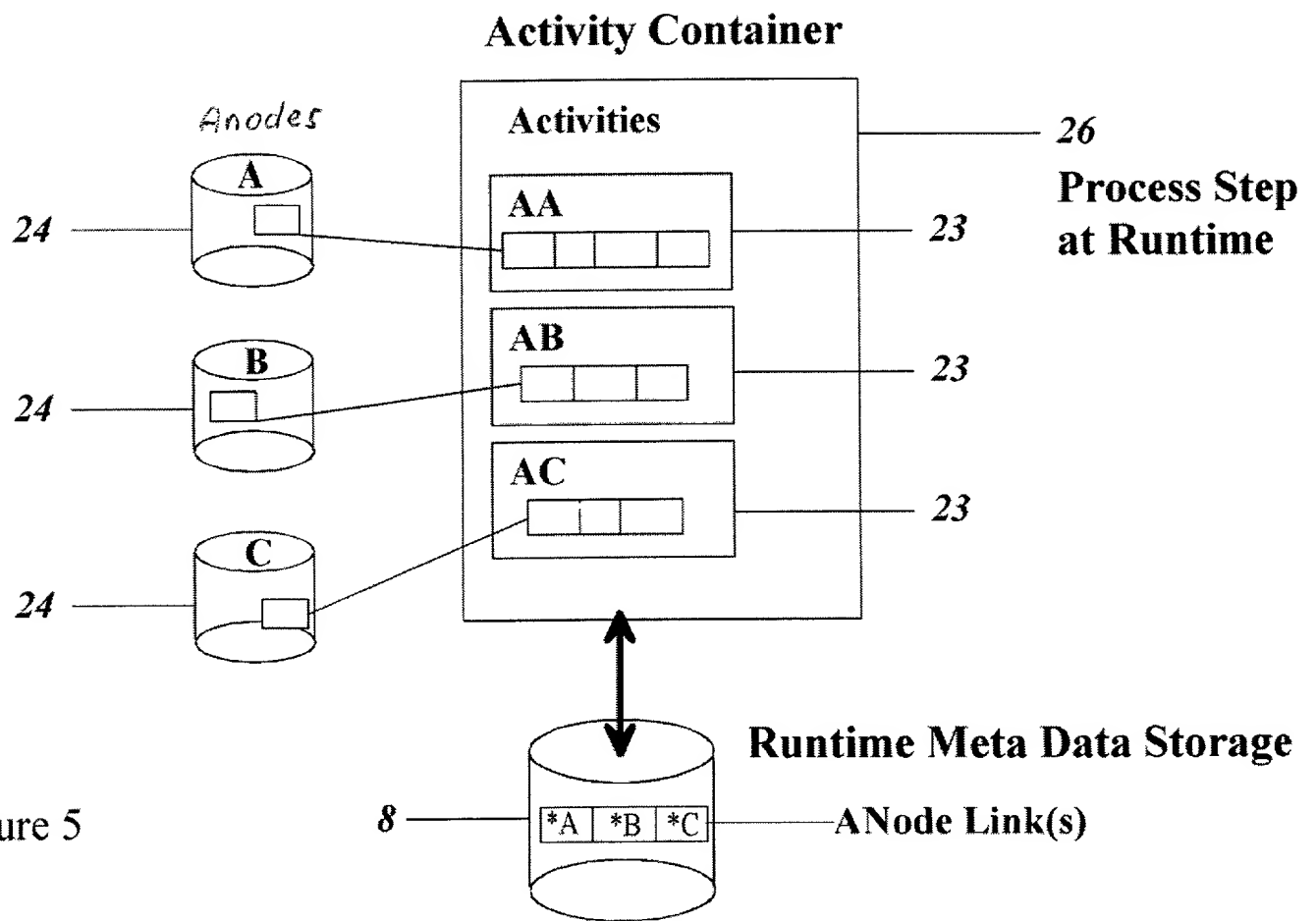


Figure 5

Meta Data Level

Processing Level

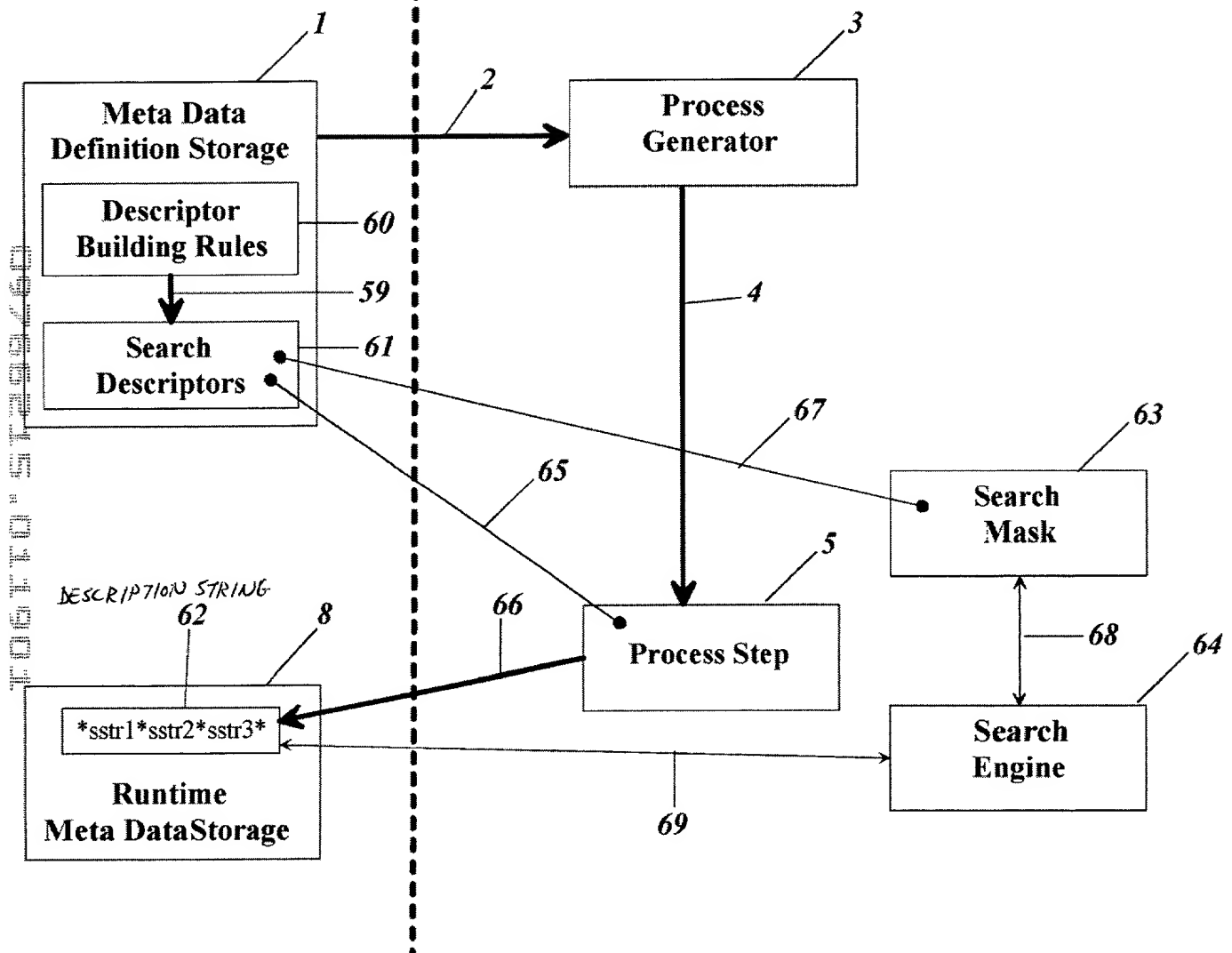


Figure 6

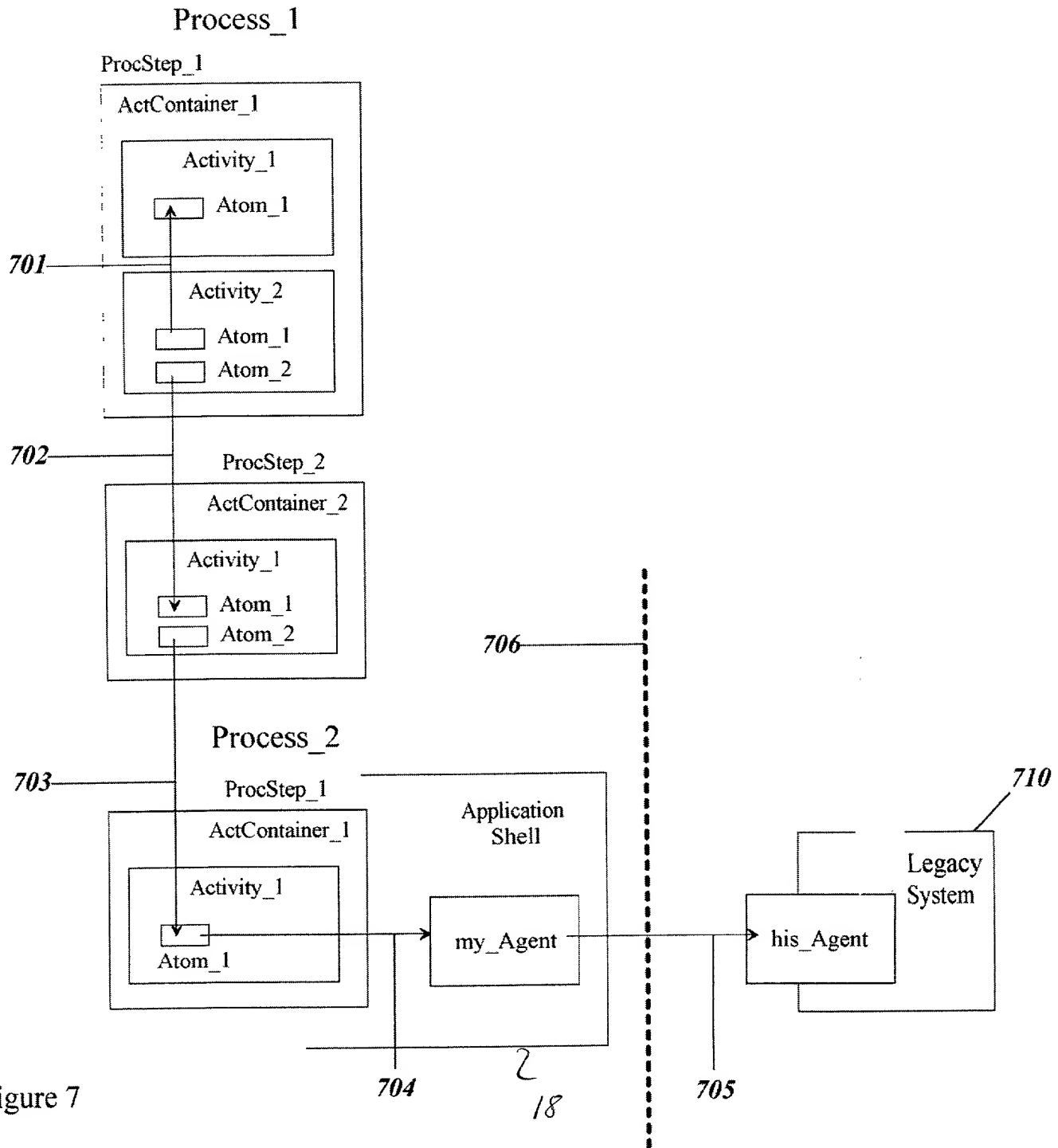


Figure 7

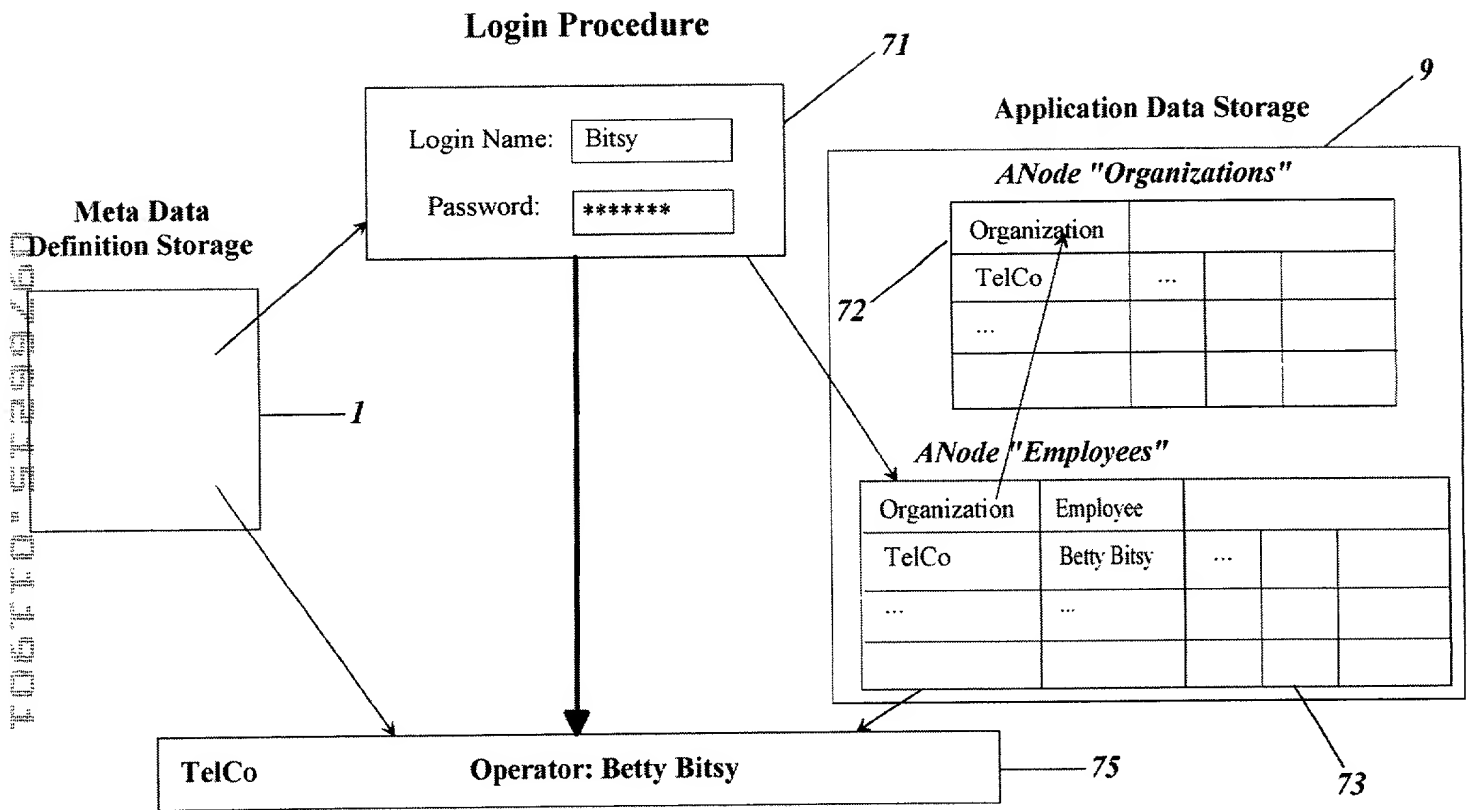


Figure 8

Process Selection

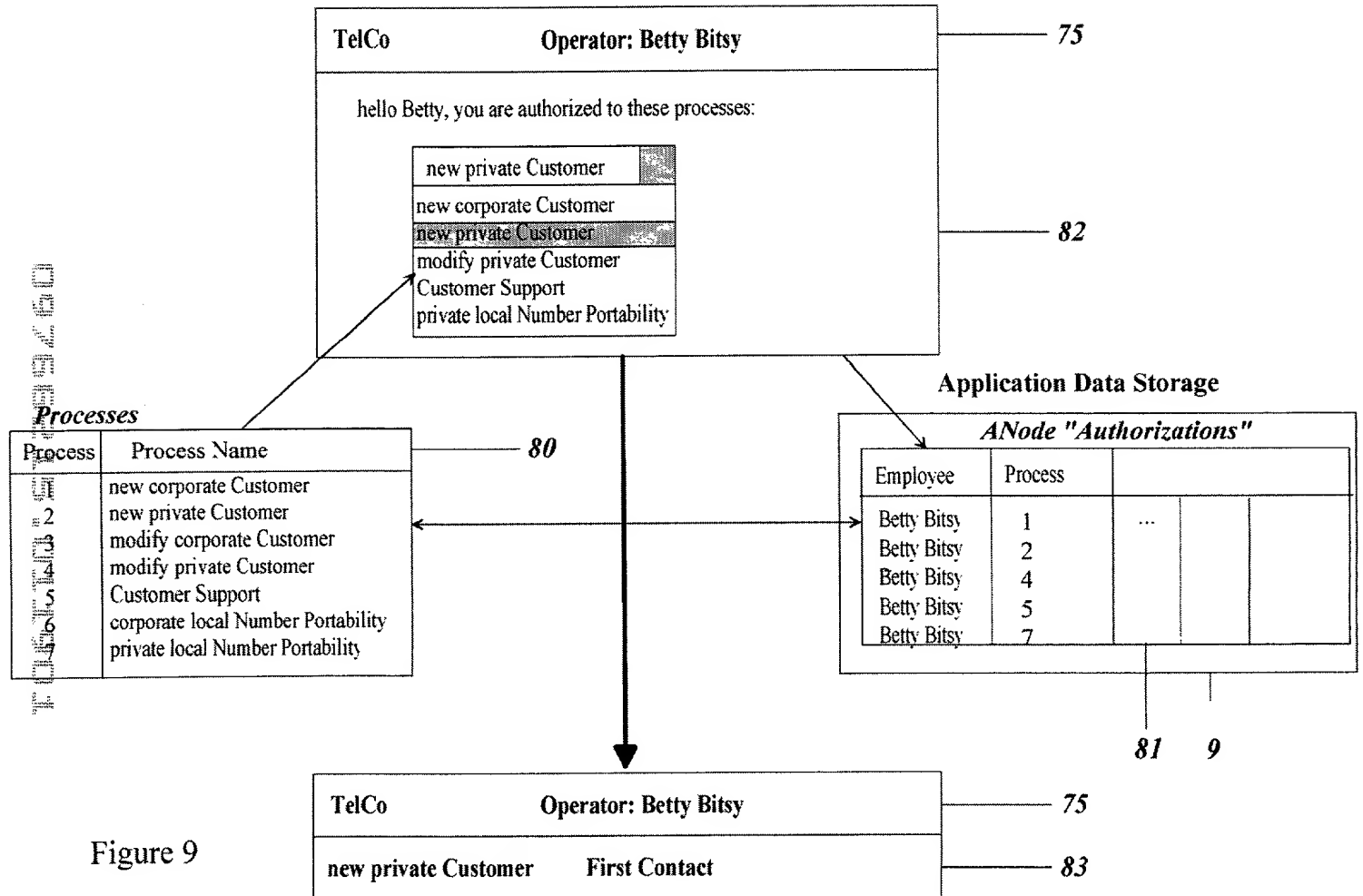
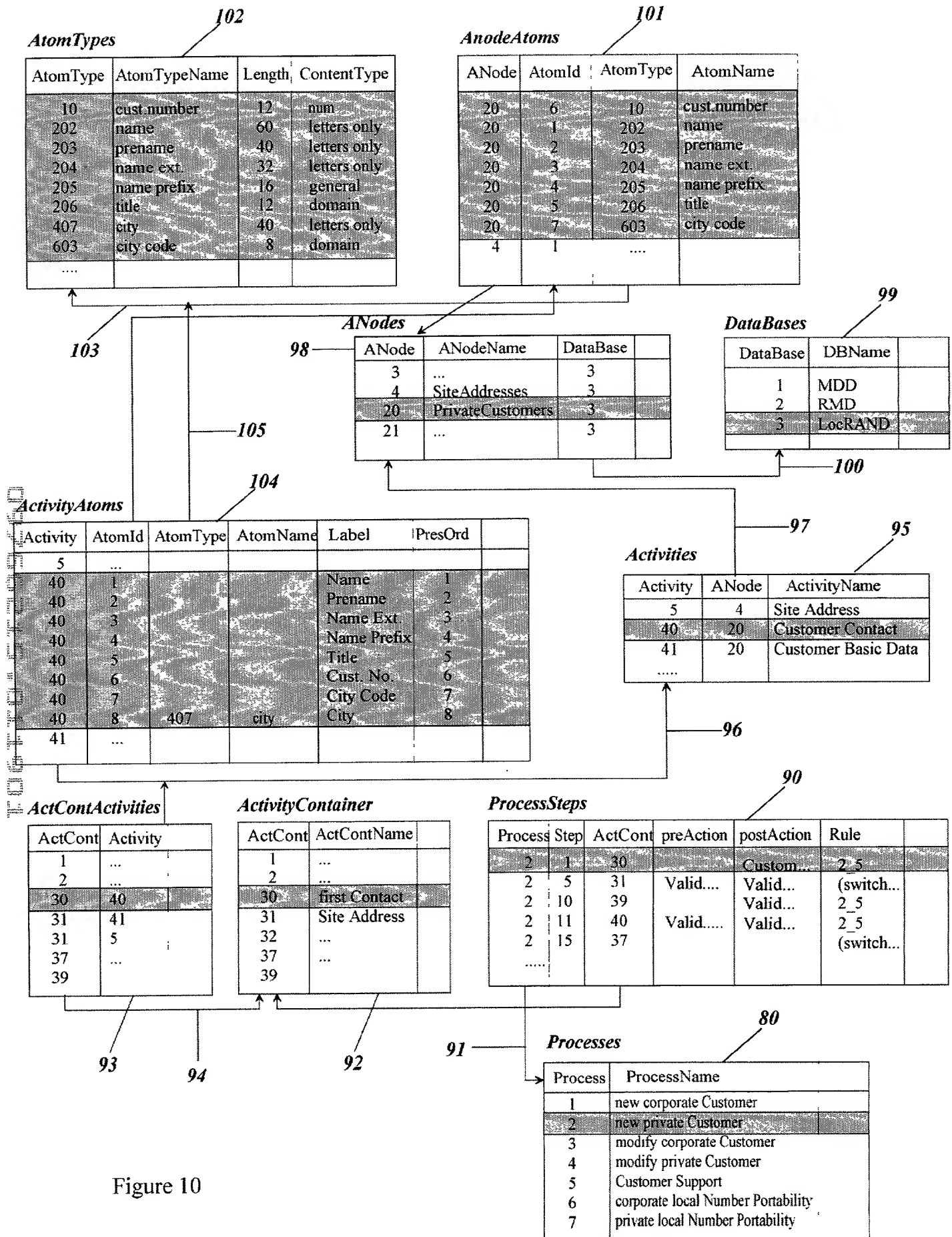


Figure 9

MetaData Definition Storage



09766215-011901
T06T05T29260

TelCo		Operator: Betty Bitsy		75
new private Customer		First Contact		83
Customer Contact				120
name	<input type="text" value="Tester"/>	firstname	<input type="text" value="Ted"/>	
name prefix	<input type="text"/>	title	<input type="text" value="M.Sc."/>	
city code	<input type="text" value="089"/>	city	<input type="text" value="Munich"/>	
<input type="button" value="Ok"/>		<input type="button" value="Cancel"/>		<input type="button" value="Help"/>

Figure 11

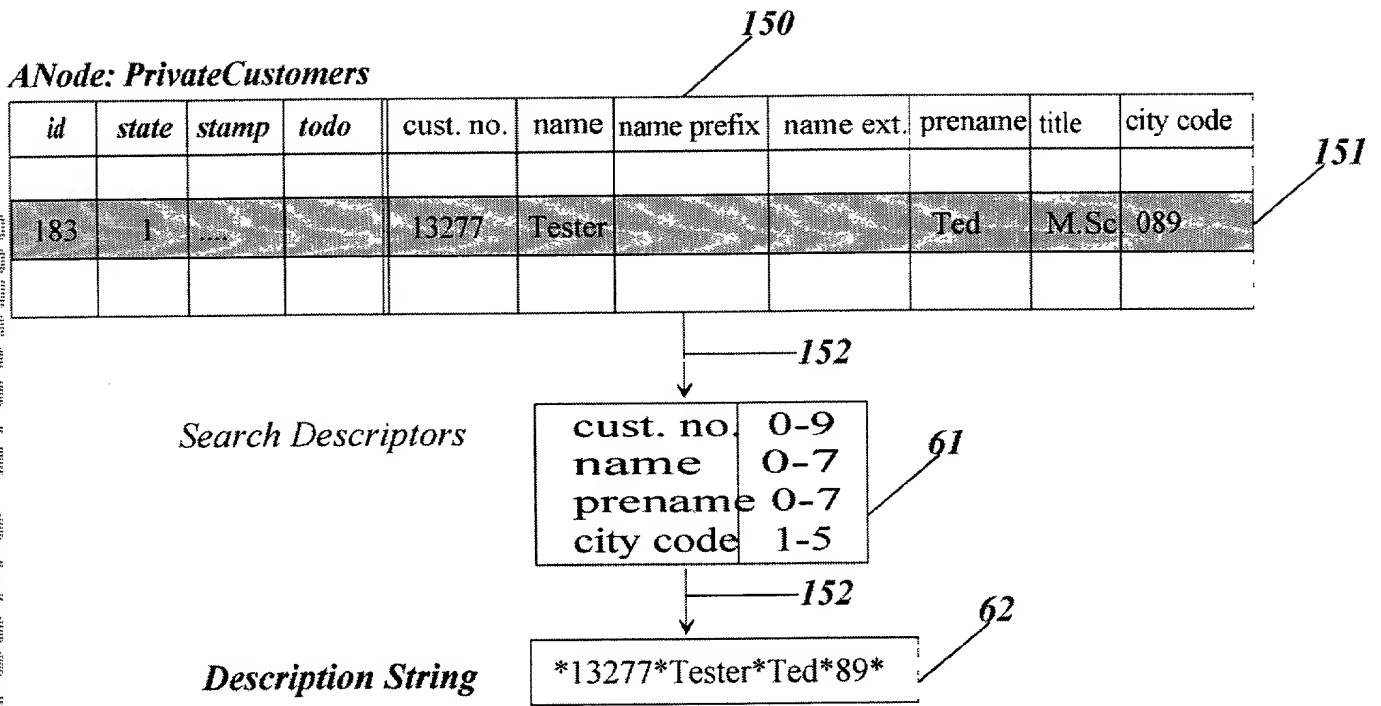


Figure 12